



NORTHEAST ORTHOPAEDICS & SPORTS MEDICINE, L.L.P.

Orthopaedic Surgery

Arthroscopic Surgery

Sports Medicine

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Diplomats, American Board of Orthopaedic Surgery

April 25, 2005

John Bartelt
President of Bartelt Aviation, Inc.
Kursch Municipal Airport
1301 W. Lafayette St.
Sturgis, MI 49091

Dear John,

I just wanted to let you know what a pleasant experience the purchase of my 1977 Lance was because of your excellent service. I contacted you on a Friday afternoon when I saw your ad for the airplane and you were immediately available and called me back to give me your home number in case I had questions over the weekend. During the process of the purchase, you were very forthright, honest and did an excellent job communicating with me regarding my questions and concerns. I always felt as if I was the only customer that you had to deal with which I know was not the case.

The airplane needed some mechanical work prior to delivery based on the pre-buy and all that was done in a timely fashion. The delivery was executed very professionally.

The sale of my 182 was prompt and for a very fair price, eliminating the stress of marketing, showing, negotiating and delivering the aircraft, as Pete Morion simply flew it back to Michigan after the Lance training.

Furthermore, Pete Morion, your delivery pilot and instructor was excellent to work with. My wife and I both went through the 3-day Lance training school with him and found him to be very professional and also very practical.

I can assure you that I will look to you in the future for my aircraft acquisition needs.

Sincerely,

Scott L. Sledge, MD/yo

D: 04/25/05
T: 04/28/05