



October 14, 2002

To Whom It May Concern:

Reference: Services of Bartelt Aviation

Over the past seven years I have dealt exclusively with Bartelt Aviation for the purchase and sale of my aircraft. My first experience with Bartelt Aviation was excellent. I purchased a Turbo Lance in 1995 and everything went well from start to finish.

After flying my Turbo Lance for nearly 600 hours, I decided to upgrade to a Piper Malibu (PA46). In 1999, I contacted John Bartelt for advice. John immediately conducted research on the aircraft of interest and explained the aircraft's positives, negatives, and market value.

Based on his research we determined that the aircraft would fit my mission. John and I entered into an exclusive Aircraft Acquisition contract, which allowed Bartelt to find the aircraft of choice. He handled the purchase on my behalf and paid close attention to the smallest details, which has always impressed me.

Late in 2000, I decided to upgrade to the Turbine Conversion (JetProp) of the Piper Malibu Mirage. John guided me in the right direction as he suggested that I should locate a Mirage with low airframe time for the conversion. He explained the advantages of the Mirage verses the Malibu and why it would be in my best interest to convert a Piper Mirage rather than the standard Malibu that I presently owned.

I entered into a contract with John to find the right airframe, handle the (JetProp) conversion; avionics upgrades, and sell my older PA46. This task took nearly nine (9) months to complete. Throughout this process I was kept up to date with the progress of the project in complete detail. By the end of the project, the savings and discounts that John was able to negotiate on my behalf actually exceeded my contract with Bartelt. When you are spending (\$1,000,000), it is nice to know that you have someone with integrity looking out for your best interest.

I have known many individuals involved in the aviation industry. I have not met any who is more honest than John Bartelt. Like everyone else, I claim that I am flying my last airplane, but in case I change my mind, I will call John to help me because he knows his business well.

Sincerely,



Richard L. Miller, Jr.  
President